



UNITED STATES PATENT AND TRADEMARK OFFICE

UNDER SECRETARY OF COMMERCE FOR INTELLECTUAL PROPERTY AND
DIRECTOR OF THE UNITED STATES PATENT AND TRADEMARK OFFICE

July 8, 2004

SCHAFER LAW FIRM
3109 SLAUGHTER LANE WEST ,SUITE C
AUSTIN, TX 78748-5705
US

Dear Sir/Madam,

This is to deny your refund request in the amount of \$420.00, for patent/serial number 10701945.

claims not calculated correctly. 29 total claims, 9 dependent x 18=162.00 and 3 independent x 86=258.00 is the correct amount.

Sincerely,

Eleanor Kurtz
Technical Center Others
703 308-3642
Refund Branch, Office of Finance

DaAdmin

From: on behalf of DaAdmin
To: Betty_Schaefer@Dell.com
Subject: RE: Acct.: 502601; Deposit Account Closure Form

-----Original Message-----

From: Betty_Schaefer@Dell.com [mailto:Betty_Schaefer@Dell.com]
Sent: Monday, June 21, 2004 2:36 PM
To: DaAdmin
Subject: Acct.: 502601; Deposit Account Closure Form
Importance: High

Dear DA Admin:
This is a third request.

The following charges are unauthorized. Please credit these amounts and associated service charges so that my account balance is restored to \$1,000. Once these corrections have been made, please immediately send to me a Deposit Account Closure Form

Date	Control No.	Description	Docket No.	Fee Code	Charge
3/4/04	25	10701945	Hartford13B	1202	162.00
3/4/04	26	10701945	Hartford13B	1201	258.00
3/31/04	357	Service Charge		9202	25.00
4/30/04	378	Service Charge		9202	25.00

Betty Y. Schaefer
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6/21/04